

Your peace of mind is our priority.



LexisNexis® Privacy, Security and Compliance



Risk Solutions  
Insurance

Richer data. More security. Strong compliance. Enhanced confidence. Reliable decisions. And the peace of mind that comes with making the right choice.

## **Our customers place their trust in us. It's a responsibility we at LexisNexis® take very seriously.**

Sound privacy, security and compliance practices are essential to the well-being of your business. We incorporate best practices in these areas into the solutions that we offer customers in business, legal, corporate, government and non-profit organizations.

Because we place a strong, competitive focus on privacy, security and compliance, and because we integrate each of these components into our business model, you can trust that LexisNexis is a partner that is dedicated to protecting your interests. Mitigating risk for customers and consumers while delivering best-in-class solutions and services is our priority.

- We strive to employ best-in-industry safeguards so that the information you need is accessible and reliable.
- Our safeguards are designed to protect you against improper access and impermissible use.

All of this means that when you choose LexisNexis solutions, we are taking steps to help you ensure that your business and your identity are safe, secure and protected. Our risk-management program is designed to provide you with the peace of mind you need to focus on what is most important: driving results for your business.

## **Seven key areas differentiate LexisNexis in privacy, security and compliance:**

### **1. Risk-mitigation framework**

LexisNexis promotes the responsible use of information by employing a risk-management framework for privacy, information and physical security, and compliance.

The framework is based on ISO 27002 and includes administrative, physical and technical safeguards designed to reasonably protect the privacy, confidentiality and security of personal information collected from or about consumers. Proprietary customer credentialing criteria and continuous security controls are also key components of the LexisNexis privacy, security and compliance framework.

### **2. Data security**

To deliver a consistently high standard for data security, LexisNexis utilizes controls across systems. In addition to utilizing more than 150 internal controls designed to prevent unauthorized access, LexisNexis conducts back-end suspicious activity monitoring to detect and respond to anomalous account activity. We also work proactively to identify and resolve potential vulnerabilities in our systems.

### **3. Credentialing**

LexisNexis credentialing and re-credentialing processes verify that access to data is granted to legitimate individuals or entities and for permissible purposes. Our credentialing and re-credentialing processes include: (1) customers, (2) LexisNexis employees and (3) vendors/third parties. Through these processes, LexisNexis helps to mitigate the risk of fraud by verifying and re-verifying LexisNexis employee background information, customer and vendor business credentials, and permissible regulatory and legitimate business purposes for accessing information products, systems and data.

### **4. Policies, standards and guidelines**

LexisNexis has implemented strict policies, standards and guidelines throughout the company that govern data access, protection, transport, restriction, retention, deletion and classification for customers, employees and vendors. Policies, standards and guidelines are reviewed and updated regularly—in light of changing legal, regulatory and operational environments, as well as to address new and emerging threats—and communicated to our customers, employees and vendors on an ongoing basis.

## **5. Audit and compliance**

A robust and detailed program of audit and compliance is in constant operation to review and test policies, standards and guidelines, as well as legal and regulatory requirements, to assess whether they are working effectively and efficiently and being adhered to by customers, employees and vendors, as appropriate. The LexisNexis audit program includes in-house and third-party audits as well as independent assessments.

## **6. Accountability**

At LexisNexis, privacy, security and compliance are integrated into the business model. To us, accountability means fulfilling our obligations to customers, consumers, employees, stakeholders and shareholders, specifically including privacy, security and compliance.

## **7. Training, communication, outreach and transparency**

We are committed to keeping both internal and external stakeholders informed and up-to-date about what LexisNexis is doing to respect privacy and keep information secure. Employees receive mandatory training with assessment; and customers, employees and vendors are informed of their obligations relating to privacy, security and compliance. Dedicated personnel with LexisNexis are available to assist consumers with general inquiries and requests.

## **Our promise to you:**

### **Risk-mitigation framework**

Our holistic approach to privacy, security and compliance enhances your risk mitigation and helps ensure compliance.

### **Data security**

LexisNexis provides you with back-end security controls that alert you to anomalous activity. Improve your security by signing up for valuable information that can thwart a potential security threat before it materializes.

## **Credentialing**

Our credentialing protocols are designed to protect customers and consumers from criminals and from fraudulent activity.

## **Policies, standards and guidelines**

To safeguard against inappropriate data access and use, LexisNexis executes meaningful and necessary privacy and security policies, standards and guidelines.

## **Audit and compliance**

To ensure you receive the reliable risk-mitigating protection you need and that privacy and security safeguards are functioning effectively and efficiently, LexisNexis employs an audit and compliance program that consists of a system of checks and balances.

## **Accountability**

We recognize that our customers place their trust in us, and we take that responsibility very seriously. LexisNexis will be there with and for you, delivering sound privacy, security and compliance safeguards.

## **Training, communication, outreach and transparency**

LexisNexis is focused on building and maintaining trust with customers, employees, vendors, stakeholders and consumers by regularly and transparently communicating about privacy, security and compliance practices and procedures.

Our team of experts is always willing to provide further information about what we're doing to provide you with the peace of mind you need to focus on your business.

**For more information:**

**Call 800.458.9197 or visit  
insurance.sales@LexisNexis.com**

**About LexisNexis Risk Solutions**

LexisNexis Risk Solutions ([www.lexisnexis.com/risk](http://www.lexisnexis.com/risk)) is a leader in providing essential information that helps customers across all industries and government predict, assess and manage risk. Combining cutting-edge technology, unique data and advanced scoring analytics, we provide products and services that address evolving client needs in the risk sector while upholding the highest standards of security and privacy. LexisNexis Risk Solutions is part of Reed Elsevier, a leading publisher and information provider that serves customers in more than 100 countries with more than 30,000 employees worldwide.

Our insurance solutions assist insurers with automating and improving the performance of critical workflow processes to reduce expenses, improve service and position customers for growth.

